

# THE NEED FOR ARTEM

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The first step before jumping into the main actions of ARTEM was clear: dig into the **needs and research** about the context of the project target groups –refugees and migrant people on one hand, and the local professionals and volunteers on the other–.

The research looked into the general country situation in each of the partner countries (France, Italy, Denmark, Spain, Bulgaria, Slovenia and Austria), and the **current situation of intercultural trainings**, such as the trainings offered and their context, as well as the general integration process of the migrants and refugees.

Besides mapping the overall context, a series of focus groups were conducted in each country to explore in detail the target groups regarding ARTEM: migrants and the hosting community, whether they be individuals who work professionally with migrants, or volunteers. This was done in order to **identify their needs and experiences in depth** and to make sure the project could develop methods to fill the gaps in current offers.

The results of the research activities show that even though there are language and job market trainings available, there is less focus on the social and cultural integration among the opportunities available. Activities in the field of intercultural competences are mostly in the NGO sector, and mainly in the shape of non-formal education attained through cultural events or interactions.

The professionals and volunteers who work in the migrant attention field have a wider scope of opportunities to get trained, specially about intercultural competences. Nevertheless there is still a feeling among the target group, that **the trainings could be more practical or specific to the needs**.

Under the intercultural competences needed, the local community workers and volunteers identified the need of working on: certain abilities (such as patience and an open attitude), practical skills (like communication, ability to set limits and capacity to build a relationship of trust), the ability to step back from the job or an individual case. A possible answer to this needs could be to organise events for intercultural exchange and insight in other cultures.



For the migrants the main need regarding competences in order to take part in the local community successfully is the ability to reflect on their own position and own values (tolerance, respect), having the ability of being flexible and taking in part of the hosting cultural codes, to have motivation and develop the communication skills.

These results helped the partner organisations of ARTEM understand the needs and **develop a format and content of trainings to fit the real needs of both migrant groups and professionals**: developing and reflecting on the idea of interculturality, promoting encounters between the groups, and understanding the realities and perspectives of the other.

Read the full report at [www.artemproject.org](http://www.artemproject.org)

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